

## Student Testimonials:

*"Through your course, I have mastered the key to success factors in dealing with difficult people and have applied them effectively at my workplace. Understanding the common communication mistakes made by people and applying the technique of overcoming such barriers by leveraging on my personal strengths, have certainly helped to optimise my performance at work. I would highly recommend this course for anyone who wants to build their confidence level and professionalism in the social sector."*

Juliana Luke Mei Lian (graduated level 3 and currently studying level 4 in Protection & Rehabilitation)

*"We are thankful to Box Hill Institute for sending their students for practicum at our centres. It was timely as we needed more help at the time! All the students from Box Hill were pleasant and showed their eagerness to learn from the principals and teachers from the centres. We had a great time sharing our experiences during their industrial visits. We looked forward to having them in our centres upon their graduation. Keep it up!"*

Polene Chan Senior Principal – Gifted Learners Student Care

*"Mr. Herwan is a hard working and dedicated volunteer who does not hesitate in helping the less fortunate whenever there is a need. During the several months he assisted in our projects, he proved his capability in the outreach area beyond the classroom applications and his skills in bonding with youths were beyond expectations. He truly can change the path of youths if the opportunity was given. Kudos to Box Hill Institute for producing scholars of this calibre."*

Salim Rafick Ali Senior Executive Officer Youth - AMP